



# Container Return Policy

*(applicable to drums and totes)*

## **Unacceptable:**

1. Any container that fails to meet ALL the standards below.
2. Hazardous containers
3. Grease containers
4. Any container NOT originally from SCL

## **Acceptable (must meet ALL the following criteria):**

1. Container originated from SCL.
2. Original product labels are intact and legible.
3. All closures (plugs, covers, rings, caps, etc.) must be in place and secured.
4. Free of any damage, distortions, corrosion, or punctures.
5. Empty – Zero product or debris (solid or liquid) within or on the container.



## **Process**

1. Container gets delivered to customer with product.
2. Customer empties the delivered container of all product (through usage or transfer).
3. Customer notifies SCL (Sales Rep or CSR) of the need to have container picked-up.
  - a. Notification must specify the number of containers (count) and sizes.
    - i. Pick up requests exceeding 20 containers require a hauler.
4. SCL Agent must approve container return request.
5. Operations Manager/ Dispatcher coordinates fulfillment of the approved request.
6. Due to space on trucks, and logistics, ***pick-ups will coincide with delivery of new orders, and in equal parts*** (1 for 1, 2 for 2, etc.)
7. SCL Driver will inspect every container to ensure they meet the SCL standards before accepting any for return. Driver has the right of refusal based on (un)acceptable standards.
  - a. If the container fails a standard, the driver will communicate that to the customer immediately, if possible.
  - b. Driver will communicate refusal to their OPS Manager immediately.
  - c. OPS Manager will communicate the container refusal with the Sales Rep or Manager.
8. When the container is accepted, the Driver will note the number of containers on the appropriate Delivery Ticket (DT).
9. All returned containers will be inspected again at an SCL facility for final acceptance. Any issues will be communicated back to the customer.
10. Any container deposit refund is then processed according to that approved procedure.



# Standards Defined

## "Empty"

*"All wastes have been removed that can be removed using the practices commonly employed to remove materials from that type of container, e.g., pouring, pumping, and aspirating, and no more than 1 inch of residue, or no more than 0.3% by weight of the total capacity of the container remains in the bottom." CFR 261.7*



NOT empty

Punctures  
Tears



## "Free of Damage"

defined as NOT having ANY:

Ring Damage



Dents  
Warping  
Distortion  
Corrosion





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## **SCL's Thought Process:**

1. Used oil is defined in HSC section 25250.1 and means: any oil refined from crude oil, or any synthetic oil, that has been used, and as a result of use or as a consequence of extended storage, or spillage, has been contaminated with physical or chemical impurities.
  - a. Since SCL does not maintain custody of containers once delivered, every container must be handled as though ANY product inside has been contaminated (as defined above).
2. California Health and Safety Code section 25250.4 requires that used oil be managed as a hazardous waste in California unless it has been recycled and is shown to meet the specifications for recycled oil in HSC section 25250.1(b)(1) or qualifies for a recycling exclusion under HSC section 25143.2.

**To learn more about the governing regulations, feel free to research the following:**

- CA HSC 25250
- Code of Federal Regulations (CFR) Title 40, 261.7

For further questions, please contact your Sales Rep.